Rules for purchase and return of "crystals"

The fact of successfully completed purchase of "crystals" is the receipt of the order code via SMS or mail. If an error occurred at the time of purchase, the money was deducted from your card, but the notification of the purchase of "crystals" does not come in the email - fill in the return form. The refund period is up to 30 days.

If you have decided for some reason to return the "crystals", please fill out the return form. Return is valid only if you have not made the order of the service of writing a text.

Payment of "crystals" is made by bank cards Visa or MasterCard. Authorization operations, checks of solvency, and also write-off of funds are carried out by processing centers on the side of acquiring banks or on the corresponding payment sites. Payment by a payment card is carried out in that case if the card is nominal, issued on the territory of Ukraine and it has a CVV2 code on the reverse side. Credit, instant, payroll and other types of special cards can be closed by issuing banks to make payments via the Internet. By agreeing to these rules of purchase, you accept the above conditions, agree to receive information from the service, authorize the processing of your personal data.